

Client Portal

View the exact status of all your systems – anytime and anywhere.*

At Michael Southern Computer Services we believe in total transparency.

Your systems are *your* systems and we think you should be able to see the exact status of your computing resources – and how well we're doing our job – at any time of the day or night.

What is a Client Portal?

A Client Portal is an easy way to view your IT network and its current status. You'll be able to log in at our website – even on your mobile phone – and see the issues that we're working on at that time.

You'll see:

- ✓ whether your antivirus is up-to-date
- ✓ whether your backup has completed successfully
- ✓ if your website is up or down
- ✓ your overall system health

And if you have opted for our Asset Management Service, you'll also be able to:

- ✓ view and print your Asset Inventory Report and get an exact picture of what hardware and software you're running
- ✓ view and print your Asset Change Report so you can see what software has been added – or what hardware has been removed
- ✓ view and print your Software License Report so you're able to see whether you're within your paid-for license limit

Unlike other IT support companies, we do our best to not baffle you with "IT speak". We'll just let you see for yourselves!

**Only available with a Premium Monitoring Service subscription.*



How does it work?

We provide you with a password and log in details so you can:

- ✓ log in at <http://dashboard.msinfo.com/>
- ✓ or into your Mini Dash on your mobile phone or PDA at ...
<http://dashboard.msinfo.com/minidash>
- ✓ view the current status of all your systems including website, AV, disk health, backup and more
- ✓ Don't worry – it's view-only so you can't accidentally "break" or change something

Key Benefits

- ✓ Anywhere access on your mobile phone
- ✓ Anytime access to Asset management Reports including Asset Inventory and Change reports

Michael Southern Computer Services Client Portal: True transparency of service for minimal cost.*

How do I get going?

It takes just 10 minutes to get access and it doesn't require a site visit or system reboot.

Contact Michael Southern to find out more.

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